

# iPass<sup>®</sup> Mobile Broadband Service

Connect Your Users With Confidence Over Mobile Broadband

- Give laptop users a consistent user experience across any network
- Get one bill regardless of the iPass network or access method used
- Enforce security policies over mobile broadband networks
- Monitor end-user connection experiences to drive help desk costs down and keep your end users happy

Today's workers using laptops need access to their email and corporate data while on the move from almost everywhere—not just when they're at their hotel or within range of Wi-Fi hotspots. Mobile broadband can provide instantaneous access to business-critical information and communications resulting in accelerated decision-making, increased productivity and more agile responsiveness.

The Mobile Broadband Service from iPass not only provides access to a global mobile broadband network, but it also merges 3G broadband networks and security technologies into one easy-to-use, easy-to-manage service.


## UNIFIED MOBILE AND WIRELESS CONNECTIVITY

Mobile Broadband Service from iPass easily and securely connects laptop users to corporate resources with the use of the iPassConnect™ mobility manager. iPassConnect makes the process of connecting to any network—mobile broadband, Wi-Fi, wired Ethernet or dial up—hassle free for end users and IT support staff. Furthermore, as a long-time leader in enterprise mobility, iPass is uniquely positioned to quickly add networks and intends to support next-generation networks such as 4G/LTE in the global iPass virtual network.

Enterprises are attracted to iPass Mobile Broadband Service because of its integration with leading endpoint security tools. This integration with VPNs, personal firewalls, anti-virus software and other security measures allows end users to always have secure connections to corporate resources.

## UNIVERSAL ACCESS THROUGH ONE CLIENT

Connecting to multiple disparate networks from a laptop can be as difficult as it sounds. That's because each network requires a different connection application installed and



### SERVICE OPTIONS

**Mobile Broadband Service from iPass:** iPass supplies the network, mobile broadband devices, one consolidated bill and quality of service reporting.

**Worldwide coverage:** Nationwide service in nine countries—including options to manage your roaming costs on multiple networks—is available today, and iPass continues to work with mobile operators to add more networks.

**Mobile broadband devices:** Choose from some of the more popular devices in a number of different form factors, including PC Cards, ExpressCards and USB modems.

login process, a different set of credentials and different drivers, none of which is intuitive for end users.

With the iPassConnect mobility manager, mobile broadband networks can be accessed from the same simple and intuitive interface that users and IT staff trust for all their networking needs. Regardless of the network used, the result is a single user experience that helps remote and mobile employees get the access they need to stay productive while proven to reduce support costs.

iPassConnect also provides the following features that make mobile broadband easy to use:

**Automatic Network Detection:** Know instantly what mobile broadband networks are available at any point in time and get connected easily.





iPassConnect proactively lets users know when a network is available and which network will provide the best connection experience.

**Automatic Network Device Configuration:** Eliminate the hassle of mobile broadband device configuration. Once a user with a supported mobile broadband device selects an available wireless network, iPassConnect does the rest.

### CONSOLIDATED INVOICING

Not only do your remote and mobile users get all of the benefits of having a single user interface for all network types, you get the added benefit of one consolidated invoice. iPass has integrated mobile broadband networks for the following countries into our family of over 300 network providers:

- United States (multiple networks to choose from)
- United Kingdom
- Singapore
- Netherlands
- Japan (multiple networks to choose from)
- Hong Kong
- China
- Sweden and Denmark

One consolidated service tailored to fit the local and global coverage needs of your end users gives IT departments the advantage of being able to track expenses, control costs and manage support easily.

### QUALITY OF SERVICE REPORTING AND TROUBLESHOOTING

One of the key challenges facing IT staff is the ability to improve the connectivity experience for end users. iPass collects information about each connection, including success or failure, card details and signal strength in order to improve our customer service and proactively address user network issues. This valuable data is also available

to help desk staff through the intelligent Online Quality (iOQ®) tool for troubleshooting and training purposes.

### ADDITIONAL IPASS SERVICES EXTEND DEVICE MANAGEMENT

iPass enables IT to apply the same policies to mobile broadband access that you apply to other connectivity technologies. Two features help IT staff gain control over mobile systems:

- Pre-Connect Security settings allow iPassConnect to launch VPN, personal firewall and anti-virus software.
- The Auto-Disconnect feature brings down connections if these safeguards are not in place.

In addition, when used in conjunction with the powerful device management features in the iPass Mobile Office service, software updates, patch management and routine administration tasks can be performed over mobile broadband connections.

### CONNECT WITH CONFIDENCE

With iPass Mobile Broadband Service, your mobile workers have connectivity where they need it, when they need it. Put simply, it helps them boost productivity without compromising enterprise security or being cost prohibitive.

Discover how easily you can extend your enterprise network strategy to include iPass Mobile Broadband. A full list of supported mobile broadband devices is available from your iPass account manager. To learn more, visit [www.ipass.com](http://www.ipass.com) today. ■

Corporate Headquarters  
iPass Inc.  
3800 Bridge Parkway  
Redwood Shores, CA 94065

+1 650-232-4100  
+1 650-232-4111 fx

[www.ipass.com](http://www.ipass.com)

